

TROLLING& TOXIC BEHAVIOUR

FENOMENA DI ZAMAN SOSIAL MEDIA

WHAT IS AN INTERNET TROLL?

Internet troll, or a troll for short, is an individual that deliberately tries to offend, cause trouble or directly attack people by posting derogatory comments on Facebook posts, blogs, under YouTube videos, on forums and other social media, such as Twitter and Instagram.

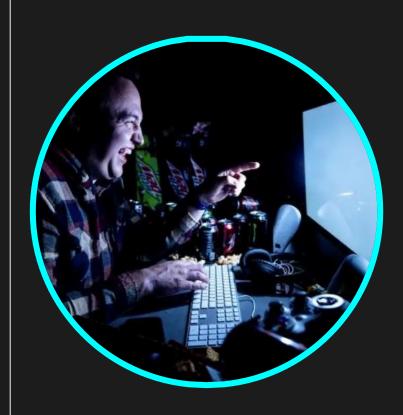
Trolling activity might come from a human user in the internet or computer bot that is designed to troll its unsuspecting victim.



ORIGINS OF INTERNET TROLL

The term internet troll has been around since the 80s, where during that time it's used to describe people who actively search for new internet users (or newbie) to then be engaged in a discussion.

But today, the term troll has shifted into a negative meaning compared to what it was.



TROLLING VS CYBERBULLYING



TROLLING

 Trolling aims to draw attention to themselves, regardless of those who might be offended to their actions. They do it so by posting derogatory and/or condescending comments, usually to incite anger to anyone who read it.



CYBERBULLYING

 Cyberbullying often send intimidations in form of derogatory statement, or exposing its victim's privacy to the public domain. Their main goal is to create a negative image of its victim.

TRAITS OF A TROLL



Psychopathy



Narcissism



Internet Troll



Machiavellianism



Schadenfreude

SIGNS OF A TROLLING BEHAVIOR

BLINDNESS TO EVIDENCE

Trolls are notorious for ignoring facts and either doubling down on their stance or redirecting to a new topic altogether.

CONDESCENDING TONE

Trolls love to stoke the fire and then act dismissive when people become angry, which only triggers more frustration. And they know it.

DEROGATORY NAME-CALLING

Trolls often resort into calling their victims with derogatory or condescending names to incite anger

OVEREXAGGERATING

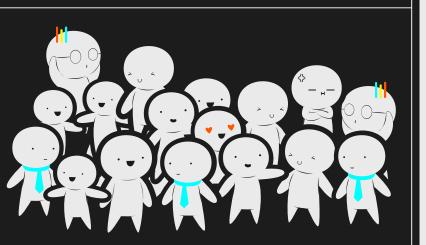
While most people use words that aren't absolute, there's no middle ground for trolls. Everything has to be on the extreme end of the spectrum. Instead of saying "often" or "sometimes," they'll say "always" or "never."

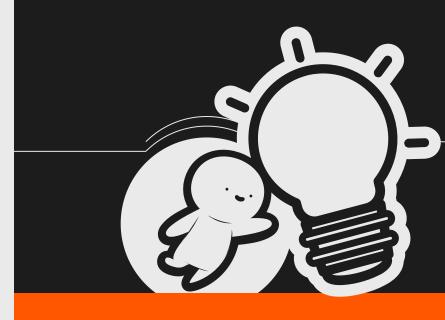


GUIDING PRINCIPLES

- Be open-minded when facing every situation in internet.
- Be mindful, aware that behind the avatar and profile picture there are a humanbeing.
- Be smart to filter the content we find in internet.
- Identify trolling in internet and stay cool.

- Seek for help and support from close friend or family.
- Stop and limit interaction with Trolls. Block and report if needed.
- Distract yourself with other activity to help you forget it.
- Understand and accept that everything Trolls say is not true. It just their nature to bring us down.





HOW TO COPE WITH THE SITUATION

THANK YOU!

Do you have any questions?

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